

Retail Assistant program

Units from the Certificate II Retail and 2 weeks of work placement with a local host employer

Youth
Employment
Pathway
Program

The Australian Retailers Association are working with IllawarraYES to provide a work preparation program to prepare, train and trial potential Retail Assistants in the Shoalhaven area. The program will include 3 weeks to complete a number of units from the Certificate II Retail and 2 weeks of work placement with a local host employer.

The program is being offered to young people 15-24 who are no longer at school and are genuinely interested in working in a retail environment.

NOWRA Key dates:

There will be an information session on the **4th February** to hear more about working in the retail industry and further information on the units to be completed

The program will start on the **17th February** for a total of 5 weeks

How to get involved:

Send your resume with up to date contact details and a short paragraph outlining why you want to work in the Retail industry to Glenn Fairweather at:
illawarrayes@illawarrabusiness.com.au

The program will include the following units:

- Communicate in the workplace to support team and customer outcomes
- Engage the Customer
- Use strategies to respond to routine workplace problems
- Sell to the retail customer
- Work effectively in a service environment
- Organise personal work requirements
- Plan a career in the retail industry

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